

Nearshore Call Center Outsourcing & BPO Dienstleistungen





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Das 2013 gegründete Unternehmen Contact Center bietet maßgeschneiderte Kundenservice-Lösungen für US-Unternehmen, die Nearshore-Kontaktcenter-Dienstleistungen suchen. Sie haben eine Kapazität von über 1.000 Plätzen und sind 24/7 in Betrieb.

Wichtige Informationen

Wir bieten Dienstleistungen für verschiedene Branchen wie Finanzdienstleistungen, Telekommunikation, Gastgewerbe und Gesundheitswesen an.

Zu den wichtigsten Stärken des Unternehmens gehören die Kosteneffizienz (über 50 % günstiger als inländische Dienstleistungen in den USA), die starke kulturelle Angleichung an die USA, ein kompetentes englischsprachiges Arbeitskräftepotenzial und katastrophensichere Zonen mit robusten Plänen für die Geschäftskontinuität.

Sie sind ISO 9001- und PCI-zertifiziert und gewährleisten damit Qualitätsmanagement und Sicherheitsstandards.

Zu diesem Paket gehört auch ein voll ausgestattetes, leerstehendes Call Center mit 700 Plätzen in Mexiko. Diese hochmoderne Einrichtung umfasst redundante Technologie, USV, Stromgeneratoren, mehrere Internetanbieter, Schulungsräume, Besprechungsräume und verschiedene Annehmlichkeiten für die Mitarbeiter. Die Einrichtung wurde vor kurzem renoviert und wird mit einem 15-jährigen Mietvertrag angeboten, was sie zu einer attraktiven Investitionsmöglichkeit für Unternehmen macht, die eine schlüsselfertige Call Center-Lösung in Mexiko suchen.

TARGET PRICE

\$ 12,000,000

GROSS REVENUE

\$ 7,400,000

EBITDA

\$ 1,600,000

BUSINESS TYPE

Call Center

COUNTRY

Mexiko

BUSINESS ID

L#20240794

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