

# 15 Jahre altes BPO Call Center mit über 5.000 Mitarbeitern





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Dieses 15 Jahre alte BPO-Callcenter, das zum Verkauf steht, hat mehr als 5.000 Mitarbeiter in Indien und bietet Kundeninteraktionsdienste („CIS“) für seine Kunden in verschiedenen Branchen – Versorgungsunternehmen, Telekommunikation, Einzelhandel, E-Commerce, Banken und Finanzen, Gesundheitswesen, Reisen und Gastgewerbe.

Das Unternehmen bietet umfassende Outsourcing-Lösungen durch die richtigen Werkzeuge, Vermögenswerte und Methoden. TDas Unternehmen liefert das gesamte Spektrum an Geschäftsprozessen – von gemeinsamen Backoffice-Prozessen bis hin zu branchenspezifischen Front- und Middle-Office-Prozessen

Das Unternehmen besitzt folgende Zertifizierungen: ISO 9001:2015 ISO 27001:2015 und ISO 22301 and 20000:1. Es arbeitet nach einem kundenorientierten, zielorientierten und partnerschaftlichen Ansatz.

### TARGET PRICE

\$29,000,000

### GROSS REVENUE

\$13,500,000

### EBITDA

\$0

### BUSINESS TYPE

Call Center

### REASON FOR SELLING

Neues Unternehmen

### COUNTRY

Indien

### BUSINESS ID

L#20210171

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